



Smart Meetings & Workspaces BACK TO BUSINESS: UNIFIED COMMUNICATION AND VIDEO CONFERENCING CHECKLIST

A practical guide for choosing and using Unified Communication and Video Conferencing solutions for complete interoperability.

As businesses adapt to work from anywhere and manage new customer expectations, here's a quick guide to assessing what you need from your UC and VC solutions.

Reliability of Unified Communication (UC) platforms and video conferencing (VC) solutions is critical from a customer service perspective. From telehealth consultations, to board meetings and interactive fitness classes, we need to be able to see and hear each other to be on the same page.

Use the checklist to assess your UC and VC needs — what fits your business?

Your Unified Communication and video conferencing requirements

QUALITY

- Consistently high-quality video and audio
- See, hear and share with everyone - not just the host
- Join video meetings via a web browser without downloading an app
- Smarter and clearer voice connections

SIMPLICITY

- ✓ One click connection to any conferencing platform
- ✓ One user interface independent of meeting platforms
- ✓ Screen sharing for everyone at the meeting
- ✓ Instant messaging and group chat to support collaboration
- ✓ White-boarding tools to enable real time collaboration during and after meetings

SECURITY

- ✓ Always-on encryption of data for secure connection via any device or location
- ✓ GDPR compliance
- ✓ Firewall traversal support across external platforms
- ✓ Password protection and recording features
- ✓ Secure face-to-face communication for sensitive business

INTEGRATION

- ✓ Choice of a self-hosted software solution, a pure cloud service, or a hybrid model
- ✓ Complete interoperability so technology can talk to each other
- ✓ Integrates with existing technology and workflows
- ✓ Unlimited meeting participants
- ✓ High reliability of video and audio regardless of location or device
- ✓ Live streaming direct to popular third-party video platforms

SUPPORT

- ✓ Partner support to promote adoption through a Design-Construct-Care model
- ✓ Simple management interface and reporting tools
- ✓ Simplified systems to reduce pressure on internal IT resources
- ✓ Integrates with Ricoh's **smart meetings** and **workspaces** technologies

Ricoh Unified Communication powered by Pexip

Ricoh UC solutions get everyone to the meeting, no matter the technology or the device.

Ricoh's partnership with Pexip unlocks one-click conferencing connection through true interoperability — providing a secure, consistent user experience independent of the conferencing platform or app.

Want one-click connection?

Talk to our team about Ricoh Unified Communication and video conferencing powered by Pexip. Call 13 RICOH.

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